

## Updated Recommended Measures for Farmers' Markets to Continue Safely Serving Nova Scotians

### **Important Disclaimer**

*Nova Scotia is under a Provincial State of Emergency, effective Sunday, March 22<sup>nd</sup>. The situation can change at any time. Please go to <https://novascotia.ca/coronavirus/> to stay updated on the situation.*

*Farmers' Markets of Nova Scotia (FMNS) is providing updates and direction to farmers' markets so that they may continue to safely operate with restrictions and new temporary business models. We have provided recommendations that apply to indoor farmers' markets and for open-air farmers' markets.*

*FMNS continues to work with various Government of Nova Scotia departments to stay updated on efforts to contain the spread COVID-19. We're working with farmers' markets across Nova Scotia to ensure all of the most up-to-date Nova Scotia Health Authority and federal health and safety precautions are being followed at all times.*

*With a Provincial State of Emergency in effect, FMNS recommends that our markets adopt strict measures to minimize risks and ensure that our markets continue to operate as essential economic infrastructure in Nova Scotia.*

*All farmers' markets should observe the measures outlined in this directive and adopt a regionally appropriate model for their market operations.*

### **Update from FMNS effective as of 5:00pm on Thursday, June 25<sup>th</sup>, 2020:**

- FMNS continues to recommend that farmers' markets adopt and use a pre-ordering system with designated population-controlled pick-up areas.
- Farmers' markets can operate a public market, provided that **2-metre social distancing protocols are maintained at all times.**
- If social distancing is not possible, then a 10-person limit must be observed.
- If live music or entertainment occurs in or on the premises of your farmers' market, then a 50-person limit must be observed.
- All farmers' markets must have a COVID-19 prevention plan that clearly demonstrates their market's social distancing and health and safety measures. FMNS has created a plan template, available upon request.

---

**Please note:**

FMNS continues to hold that farmers' markets may be able to serve more customers and generate more sales for vendors through a model of pre-ordering and pick-ups. However, FMNS acknowledges that operating public markets may be more suitable for your situation. Public markets are very much possible, but it should be noted that they pose an added element of risk to the public that must be controlled.

It should be noted that if you have begun a pre-ordering system and/or an online marketplace, it may be in your market's best interest to keep that system in place and/or run a hybrid model, as the COVID-19 situation can change at any moment, including the potential for farmers' markets to be barred from operating a public market.

FMNS encourages those farmers' markets that run public markets to ensure that the primary focus of the farmers' market is on promoting commercial activity for their vendors, with an emphasis on creating safe, population-controlled spaces with enforced social distancing, and to encourage customers to purchase products then exit the area promptly.

We know that farmers' markets are so much more than just a place to buy things. They're the social, cultural, and economic backbone of communities across Nova Scotia. They're small-business incubators, job creators, and hubs for community building. They're home. But these are not normal times, and we must take action and observe restrictions to make sure our farmers' markets can continue to operate and support our communities safely.

Please note that all markets—even if not presently operational—are urged to contact us immediately for support and guidance.

In order to ensure that we continue to safely provide food and necessities for Nova Scotians, flatten the curve and prohibit the spread of COVID-19, and continue operating in compliance with the requirements of the Provincial State of Emergency, we encourage all farmers' market managers, staff, volunteers, and vendors to review and observe the measures below:

## Directives for Indoor and Open-air Farmers' Markets

*The following measures should be observed at all farmers' markets in Nova Scotia, effective immediately:*

- All farmers' markets should operate through a pre-purchasing and pick-up model, where possible.
- Your farmers' market may operate a public market.
- Public markets may occur either inside or outside a farmers' market building, or as open-air markets.
- In either instance, a public market must occur in a clearly demarked area.
- Post this statement (or your own) to your website, social media accounts, and newsletter.
- **You must strictly ensure 2-metre social distancing on the premises for all customers, at all times. This may include enforcing population limit.**
- **If social distancing is not possible, then no more than 10 people may be present in a given area.**
- **If live music or entertainment occurs in or on the premises of your farmers' market, then a 50-person limit must be observed.**

- **If you have a designated sit-down eating area, then it is presently subjected to the same rules as restaurants and food establishments, and must operate at no more than 50% of its seating capacity.**
- **You must have a COVID-19 prevention plan prepared and ready to share that clearly demonstrates how your market is complying with the *Health Protection Act* Order and public health directives, including how your market is ensuring 2-metre social distancing.**
  - You must have a printed copy of your plan ready to present to a public health officer if asked for it.
  - Your vendors should be aware of your plan.
  - FMNS has created a plan template, which is available upon request.
- **Strictly follow and enforce social distancing practices for vendors, staff, volunteers, and customers at all times, noting that individuals must never be closer than 2 metres apart, at any time.**
- **Strictly control the population and ensure 2-metre social distancing of customers:**
  - Create clearly marked dedicated spaces with strict, well-defined boundaries.
  - Offer and encourage hand washing or the use of hand sanitizer before customers enter spaces.
  - Clearly mark out 2-metre spacing in the queue(s) or line-up area(s) leading to your dedicated space(s), and have staff or volunteer personnel on hand to let customers know when they can enter a space.
  - Structure your space to encourage customers to come in and out as quickly as possible.
  - **Encourage all customers to secure their order and leave the premises as quickly as possible.**
- For pre-ordering pick-ups:
  - Stagger the times for your pick-ups.
  - Encourage your customers that only one person per household should be picking up products. Only those who have purchased product ahead of time should be permitted entry. Exceptions can be made for single parents and/or caregivers.
  - For touchless pick-ups, you may wish to post your market's phone number on your social media or the window or door where pick-ups occur, giving your customers the option of parking in a numbered parking spot, phoning when they arrive, and having staff deposit the order into the trunk.
- For public markets:
  - Vendor tables or booths must be widely spaced out on the premises.
  - Vendors should not issue product samples to customers.
  - All customers should be encouraged by staff and volunteers to enter and exit the designated public market space as quickly as possible.
  - Customers should be encouraged by staff and volunteers to refrain from stopping and chatting with vendors. Vendors should also be encouraged to refrain from engaging in lengthy conversation.
  - Vendors should not allow customers to touch their products unless they intend to purchase that product.
  - Vendors should pre-package all products in units with set prices, and not sell by volume or weight.
  - Live music and entertainment can occur in or on your farmers' market premises, but note that the population limit will be 50 in this case. For this reason, FMNS does not recommend live music or entertainment at this point in time.
  - Prepared food and drink should only be served "to-go".
  - Food can be consumed on site, but 2-metre social distancing **must** be maintained, and designated eating areas must operate at 50% seating capacity.

- 
- Vendors should encourage the use of credit card or debit card, and refrain from accepting cash. If this is not possible, vendors should have a designated person handling cash while another person handles product.
  - Vendors who must handle cash should consider rounding to the nearest dollar to avoid excessive use of coins, and should consider bringing a cash box of sanitized currency, keeping customer currency in a separate container.
  - If appropriate, your market may wish to create a designated storefront space:
    - All of the abovementioned social distancing and population control practices must also be enforced.
    - Provide handwashing stations for customers, and do not allow a customer to enter your storefront without first washing their hands.
    - Please note that additional permits or licences may be required.
  - All vendors, staff, and volunteers must continue to follow safe food handling and hygiene practices at all times at all areas of your market:
    - Ensure that all staff and volunteers have ready access to hand washing stations and hand sanitizer.
    - **All staff, volunteers, and vendors should wear a facemask.** A non-medical face covering is appropriate (see Additional Resources below for further information).
  - Managers must ensure that all vendors do not charge higher than fair market prices for goods and services. Failure to adhere to this directive could result in an enforceable offense by police under the *Emergency Management Act*.
  - Please note that police throughout Nova Scotia have been authorized to enforce orders under Nova Scotia's *Health Protection Act*. This means that individuals or businesses that do not follow strict social distancing and self-isolation practices can be charged with a fine of \$1,000 for individuals, and \$7,500 for businesses.
  - **Any person exhibiting any symptoms must refrain from being involved in any aspect of a farmers' market at all times.**

---

## Additional Resources

- Farmers' Market Coalition webinar: Farmers Markets Physical Redesign for Covid-19 Mitigation:
  - <https://farmersmarketcoalition.org/resource/webinar-farmers-markets-physical-redesign-for-covid-19-mitigation/>
- Farmers' Markets of Nova Scotia's *Guide to Financial Assistance and Payment Deferments for Farmers' Markets and Vendors in Nova Scotia*:
  - <https://farmersmarketsnovascotia.ca/2020/05/07/may-7-2020-updated-guide-to-financial-assistance-and-payment-deferments-for-farmers-markets-and-vendors-in-nova-scotia/>
- Government of Canada's information about non-medical facemasks:
  - <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevention-risks/about-non-medical-masks-face-coverings.html>
- Government of Nova Scotia's COVID-19 information website:
  - <https://www.novascotia.ca/coronavirus>
- Government of Nova Scotia's *Preparing to Reopen Nova Scotia* website:
  - <https://novascotia.ca/reopening-nova-scotia/#not-required-to-close>
- Government of Nova Scotia's Order by the Medical Officer of Health Under Section 32 of the *Health Protection Act*:
  - <https://novascotia.ca/coronavirus/docs/health-protection-act-order-by-the-medical-officer-of-health.pdf>